



YEOMAN MERCHANDISE EXCHANGE FORM

return/exchange policy

Items may not be returned, but exchanged as long as item is brand new in original packaging within 14 days of purchase date. Clothing that has been worn and/or washed, cannot be exchanged. Yeoman Clothing does not issue refunds on shipping for cancelled or refused orders after they have already been shipped. Customer is responsible to pay for exchange process shipping. Please fill out this exchange form in full detail and send it along with the item(s) to the Yeoman Clothing address.

We recommend that you send your items with a tracking number or delivery confirmation to ensure safe delivery to Yeoman Clothing. We are not responsible if we do not receive the item due to delivery error.

Exchanges may take 1 to 2 weeks for complete transaction. Exchange processing is completed in the order they are received, please be patient.

where to send

Yeoman Starship
Attn: Exchange
1210 20th Avenue
San Francisco, CA 94122

damaged/missing items

If you have received a damaged item, or if your order was incomplete, please notify us by e-mail at sales@yeomanart.com within 3 business days upon receiving the package. We will send you a pre-paid return label and shipping will be on us.

incorrect order

If at any chance you received an item that is the wrong size, color, or completely different from what you have ordered, please notify us by e-mail at info@yeomanart.com within 3 business days to be eligible for exchange.

new item request

product name, size, color (be sure requested item is available online)

instructions

1. Fill out this form. Be sure to include this form with the shipment. 1 form per item, but multiple items in a box is fine.
2. Repack the Item(s) in the original package and into an appropriate box. Make sure there is appropriate packing material so that item and original package cannot be damaged.
3. Return package via UPS Ground Service or Insured USPS Mail. Customer is responsible for appropriate shipping liability in exchanges. Insurance is recommended.
4. Return shipping to customer will not be charged for exchanged items.
5. Any item being returned for WARRANTY CONSIDERATION must be accompanied by a receipt. Before being replaced, items are inspected by Yeoman. Please be specific in describing the defect.
6. Contact us at info@yeomanart.com for any questions.

original purchase information

original purchase date

order #

customer name last, first

product name, size, color

description if defective